Closing the loop: Education

NCCARE360 connects students and families to the services they need through a statewide network of community-based organizations.



Why NCCARE360?

NCCARE360 provides enhanced referral coordination, connecting students and families to resources that positively impact their physical, behavioral, and social wellness. By facilitating coordination assistance, NCCARE360 helps students and families pursue their full potential.



Securely match students and families to the right services

Send referrals to a wide variety of partners, including immigration organizations, food pantries, or department of social services.



Intake

Maria is a guidance counselor who learns her student's family is experiencing food insecurity and takes action.



Referral

Maria uses NCCARE360 to send electronic referrals to community partners in real time to address the family's need for food and other social supports.



Resolution

Community organizations accept the referrals for services and provide the family with resources and support.



NCCARE360

Feedback

As the family receives resources and services, Maria receives realtime updates and tracks the family's total whole-care journey.

NCCARE360 is the result of a strong public-private partnership between the NC Department of Health and Human Services (DHHS) and the Foundation for Health Leadership & Innovation (FHLI). NCCARE360 is integral to DHHS's mission is to improve the health, safety, and well-being of all North Carolinians. The NCCARE360 implementation team includes United Way of North Carolina, NC 211, Unite Us, and Expound Decision Systems.

Want to learn more?

💮 www.NCCARE360.org

